

## Terms and Conditions of membership

Please read and retain a copy for your records.

- Membership is only valid on the days which the garden is open.
- A valid membership card must be shown on each visit to the garden.
- Membership is issued to an individual and is valid only for that named individual.
- Visitors wishing to upgrade admission tickets to a membership must have their own admission receipt, and the transactions must be completed on the same day as purchased.
- Lost or replacement cards may incur a charge of £5 per card.
- Garden open days may be subject to change, members will be given at least 2 weeks' notice of any planned closures.
- If the garden is closed subject to circumstances beyond our control, such as adverse weather conditions, forced closure by the Government, etc, no credits or refunds are offered.
- The management reserves the right to refuse entry or discounts if a valid membership is not produced.
- Fairhaven Garden Trust reserves the right to cancel a membership, without notice or refund, if a member behaves in a manner which damages the garden or causes distress to staff / visitors.
- Membership cards are not transferable and remain the property of Fairhaven Garden Trust.
- All membership updates and information is sent via email. Please ensure you provide a valid email address in order to receive relevant communications from us.
- The data you supply will only be used for the purpose intended and not passed to any third parties
- Memberships cannot be cancelled, or any outstanding validity refunded.
- Membership cannot be purchased using promotions or discounts unless specified.
- Benefits of membership are subject to change or withdrawal without notice.



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